

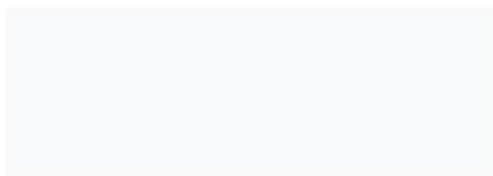
We're here for you evenings and weekends

NHS



Evening and weekend appointments are available
at this GP practice or at an NHS service nearby.

**Book with the reception team or
visit our website for more details.**



**Your
health
matters**

**Help us
help you**

Weekend Enhanced Access Service

We offer weekend appointments situated in a central hub location. The hub location for our patients is Pembroke House Surgery, Paignton, TQ3 2EZ. Pembroke House Surgery has been selected as the “weekend hub” as it is considered the most suitably based surgery geographically to serve 290,000 patients in the South Devon and Torbay area.

The appointments offered are by pre-booked appointments by contacting your local surgery and booking ahead. Patients will be able to be seen by a healthcare professional during these extended hours, we will be offering appointment’s with a GP, Practice Nurse and Health Care Assistant .

This service is very different to the current out of hour’s service where patients contact 111 in an urgent/acute situation that cannot wait until their practice is open again on the Monday. For any acute illness please still continue to contact 111, this new service is just for pre-booked routine work and is not for acute/urgent/walk in situations.

Please note that as this contract is being delivered at scale across the locality, you will not necessarily be seen by a Clinician known to you from your practice.

Please see our timetable below for the dates and times of our new service.

Pembroke House Surgery
266 Torquay Road, Paignton, TQ3 2EZ

Fridays - 6.00pm—8.00pm

Saturdays - 8.00am—6.00pm

Sundays - 8.00am—1.00pm

Consent:

Please note as this contract is being delivered at scale across the locality, you will not necessarily be seen by a GP, Practice Nurse or HCA known to you from your practice

To ensure that the Clinician you see has full access to your medical records, when you book your appointment the Administrator will ask you to consent to sharing your medical records. Once consent is gained the clinician seeing you on the day is the only person who will have access to your medical record, this consent is valid for 28 days from the appointment date. It is essential that consent is gained for you to be able to have the appointment. If you feel you do not wish to provide consent then it will not be suitable for you to book the appointment.

Thank for you your co-operation and support and we hope you make full use of this new service.

Parking

Pembroke House Surgery:

Outside the surgery there is street parking available. If there are no spaces there is a council car park directly opposite the surgery.