



Welcome to The Corner Place Surgery newsletter for Spring 2023. The Winter months have brought many challenges with high numbers of Flu and Covid infections. The very cold conditions and cost of living have added to health risks and we have worked hard to keep our services to full capacity during this busy time. We are looking forward to Spring, the days are getting longer with the spring bulbs bursting into life.

We are very pleased to welcome back, Dr Laura Stacey.

Dr Stacey has returned to work from her maternity leave following the safe arrival of her second son in March 2022. After a very happy year away, she has rejoined the team at Corner Place Surgery, full of her usual enthusiasm.

Dr Stacey has been missed and we are thrilled to have her back.




UK Health Security Agency | NHS

Top up+ your immunity this spring

If you're in one of the following groups, you can take up the spring COVID-19 Booster offer

- Adults 75 years and over
- People aged 5-74 with a weakened immune system
- Residents in care homes

Please wait to be contacted by the NHS if you're eligible

The NHS is beginning to plan the roll out of **Spring Boosters** to eligible members of the public from **17 April** with vaccination in care homes beginning slightly earlier, planned for 3 April 2023. Spring boosters will be given at the English Riviera Centre. The last planned date for the public to book spring boosters will be **30 June**. The NHS will let those eligible know when they can be offered the vaccine. People are advised to wait to be contacted by the NHS for appointments



Dave Jolly is a new member of our team.

He will work within Paignton and Brixham Primary Care Network as a Paramedic, splitting his week between Corner Place Surgery and Mayfield Medical Centre. He will visit our patients in their homes, supporting our home visiting GP.



New Telephone System

We are pleased to announce that we will be moving to a new telephony system in the next few months!

The new system has a ring back feature which will allow patients who are in a long queue, the ability for us to call you back when you reach the end of the queue.

This will save you valuable time and money.

At present, our staff are not able to answer calls from home if they are not able to get in. The new system allows staff to answer calls anywhere private which will help with business continuity. Patients will know it's the surgery calling as the main number will show up. The phone system integrates with our clinical system, so will help with keeping patient demographics up to date.

All calls are recorded which will be good for training. We will keep you updated and hope there will be minimal disruption.



ask what matters - listen to what matters - do what matters

what matters to you?

Social Prescribing and Community Based Support

A way of supporting you to improve your health and well-being



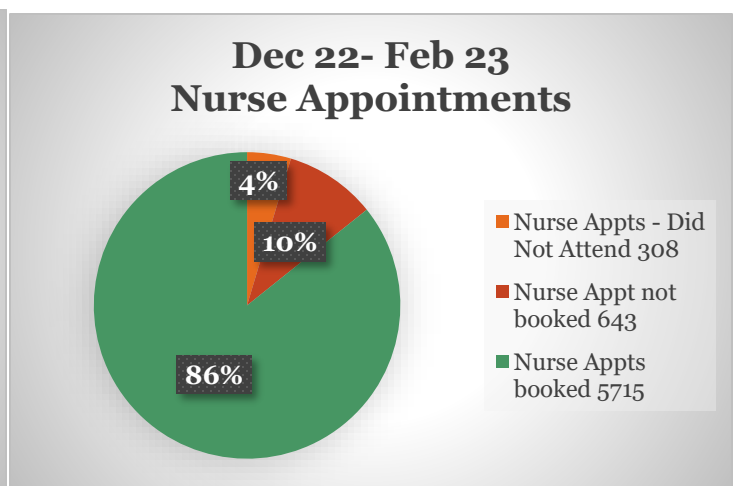
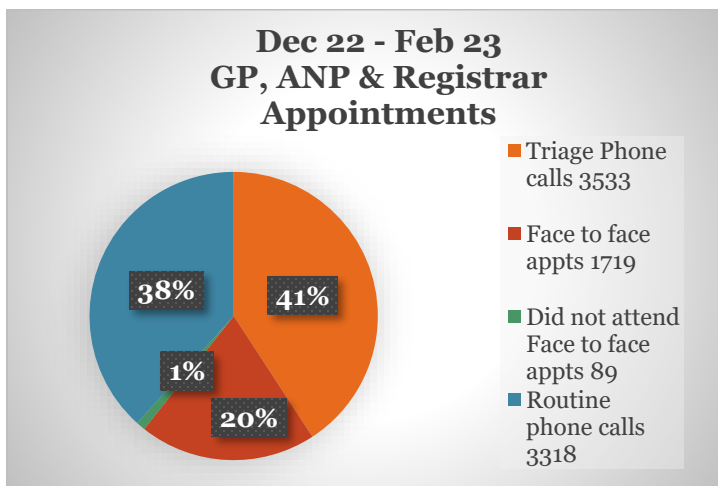

Hannah C. Robbie, Hannah O. and May are the Paignton & Brixham Social Prescribing Link Workers.

Social Prescribing is a non-clinical signposting service linking people into services, groups, and organisations for practical and/or emotional support.

Social prescribing explores what matters to you, we create a plan together & empower you to take control over your situation, helping to link you to services to enable positive life changes.

The personalised support can be delivered over many appointments, giving the time and confidence to work on the underlying issues which are affecting your overall health and wellbeing

- ### Eligibility criteria 18+
- Financial, Housing, debt & benefit issues
 - Bereaved & struggling to cope
 - Struggling with parenthood & caring, have social needs and need help interacting.
 - Mental/Physical Health & Learning disability – exploring support and opportunities.
 - Practical Help (cleaning/shopping)
 - Long term health conditions, Long Covid & Low-level addiction & recovery
 - Learning, voluntary & employment opportunities
 - Lifestyle support/ weight management
- You can self-refer by**
- Visiting the practice website Corner Place Surgery | Social Prescribing
 - Asking your GP, nurse or at reception
 - Email us at pbpcn.socialprescribing@nhs.net (please include your name, DOB and GP Practice)



Our practice is working closely with local pharmacists to support you with certain health conditions

It may be more appropriate to have your NHS consultation with a trained pharmacist instead of the GP practice. You can choose from any available pharmacy providing the service and we will arrange this for you.



Ask us for more information